



web: www.ashfordlaptoprepair.co.uk | email: support@ashfordlaptoprepair.co.uk | tel: 0844 807 3464

REPAIR AUTHORISATION FORM

Please print (black/white is fine) and complete your details on this form. Please send completed form with your machine.

Name & Surname: _____ Company Name: _____
optional

Address: _____

Town: _____ County: _____ Postcode: _____

Tel/Mobile: _____ Email: _____

Device Make & Model: _____

Serial No. / Service Tag: _____ Password/s: _____
required for testing (BIOS and/or Operating System Passwords)

Supplied accessories sent with device:

Power Supply Battery Carry Case Other: _____

Mainboard / GPU Repair (*from £70) Fan Modification (+£30) Express Service within 48 Hours (+£50)

Brief description of fault: _____

Please indicate requirements above if known. Repairs take up to 10 working days. * Repair prices start from £70.

I authorise Ashford Laptop Repair to examine the above device and provide a quotation for the repair. I agree that if a repair can be made for £70 or less Ashford Laptop Repair may proceed with the repair. If the repair cost will exceed £70 a quotation will be provided prior to work being carried out unless a price has already been agreed upon. I understand that if I disagree to go ahead with any repair there will be a £35 diagnostic charge and if device has been collected by our courier service there is a £25 charge which also covers the return delivery. I understand the risk of damage/loss during shipping and that there is no cover provided by the courier. Packaging charges are applicable. I understand that any equipment left uncollected for longer than 3 months automatically becomes the property of Ashford Laptop Repair. I agree that by signing this form that I will legally bound by the Terms & Conditions. Full Terms & Condition can be found on Ashford Laptop Repair website at the following URL address:
<https://www.ashfordlaptoprepair.co.uk/terms-conditions>

I agree to leave my above device with Ashford Laptop Repair and to have the work carried out as advised.

Signature: _____

Name: _____

Send machine with this form to:

Date: _____

Ashford Laptop Repair
39 Brigadier Gardens, Ashford
Kent, TN23 3GU, United Kingdom

Please note: If you are sending more than one device then please complete a separate form for each device.